

## MEMBER SERVICES UPDATE

### Exciting News for Members of our Group Insurance Scheme....

We are delighted to announce that **Physiotherapy and Counselling** services will be available with effect from **Monday 6 July 2020** at the Federation Office *exclusively and free of charge* for members of our [Group Insurance Scheme](#). Please be assured that these new services will be provided in *strict compliance* with all guidelines relating to the current Covid-19 pandemic.

If you wish to book a Physiotherapy or Counselling appointment, please ring the Federation Office Reception on **0191 437 3766 (Extension 73766)** or email [norpolfedreception@polfed.org](mailto:norpolfedreception@polfed.org). As we are anticipating a high demand for these brand new services, as well as dealing with the numerous challenges of Covid-19, we would very much appreciate your patience during this initial stage.

Just a reminder that our [Group Insurance Scheme](#) is a comprehensive scheme offering **Life Insurance, Personal Accident Cover, Half Pay Sickness Cover, Worldwide Travel Insurance for member/partner/children, Legal Expenses Cover, and UK/European Motor Breakdown cover (now provided by the RAC), plus access to a 24 Hour Counselling Helpline & Support Service** all for around **60p** per day! [Click here to read the full Scheme Benefits](#).

If you are not yet a member and wish to join, [please click here for an application form](#) which should be completed and returned to the [info@norpolfed.org.uk](mailto:info@norpolfed.org.uk) for processing. **Please note applications are welcomed from both Police Officers and Police Staff.**

### IMPORTANT - Please Update your Group Insurance Scheme Beneficiary Details

Serving officers who are members of our [Group Insurance Scheme](#) currently enjoy life cover of **£120,000**, which your nominated beneficiary will receive in the event of your death. It is therefore *very important* that the beneficiary information we hold for you is *current* and *accurate* ensuring there is no confusion as to your wishes, or delay in the relevant payment. [Please click here to download a Beneficiary form](#) which should be completed and returned by email to [info@norpolfed.org.uk](mailto:info@norpolfed.org.uk).

### 'Top Up' Life Insurance for Group Insurance Scheme Members

Did you know that, if you are a member of our [Group Insurance Scheme](#), you can **'top up'** your own life cover and that of your Spouse/Partner (if subscribing)?

The life cover element within our [Group Insurance Scheme](#) is currently **£120,000**, and Spouse/Partner life cover (available as an optional extra) is **£60,000**. There are 3 easy options to increase this cover, as follows:

- **£7.15 per month providing an *additional* £50,000 cover**
- **£9.65 per month providing an additional £75,000 cover**
- **£12.21 per month providing an additional £100,000 cover**

[Click here for Serving Officer Top Up Life Application](#)

[Click here for Partner Top Up Life Application](#)

Completed application forms should be scanned and emailed to [info@norpolfed.org.uk](mailto:info@norpolfed.org.uk) (or sent by external post) in the first instance for onward transmission to our insurers. Subject to their approval, we will then confirm your cover by email.

## **FEDERATION SURGERIES**

Due to Coronavirus lockdown, we have been unable to hold our usual monthly surgeries at the Federation Office. We have therefore approached our service providers who have agreed to offer telephone contact should any members require advice or assistance with any of the following issues in the interim period:

### **Family Law Issues**

Holmes Family Law solicitors offer a bespoke, specialist legal service to Northumbria Police Federation Members and their families advising on all aspects of Family Law. They offer a free and comprehensive initial hour long appointment. Please ring **0191 500 9337 or 01670 707338** or email [advice@holmesfamilylaw.co.uk](mailto:advice@holmesfamilylaw.co.uk)

### **Financial Advice (including Covid-19 related financial issues), Mortgages / Investment Services / Wills / Estate Planning**

Carss Financial Services offer mortgage, insurance, investment, power of attorney and estate planning advice. They can also give advice and guidance in relation to the furlough process or other financial issues relating to the Covid-19 situation. Please ring Steve Carss on **07775 575445** or email [info.cfp@btconnect.com](mailto:info.cfp@btconnect.com).

### **Additional Wills & Estate Planning Option**

Taylor–Hall are a 'Whole of Market' broker with 30 years of industry experience and technical excellence. They are there to support their clients throughout every stage of their life. Please ring Mark Hall on **07885 041245** or email [mark@taylor-hall.co.uk](mailto:mark@taylor-hall.co.uk)

## **OUR HOLIDAY HOMES**

As you are aware, we own and manage four Holiday Homes, two for the benefit of our [Group Insurance Scheme](#) members AND two for the benefit of our [Healthcare Scheme](#) members. The purpose of these Holiday Homes is to offer *high quality, affordable* breaks to members of these Schemes.

**We are delighted to announce the reopening of all four properties from the first week in July in light of new Government guidance, and will be taking bookings as normal from this date.**

The following are links to all our properties, *including prices and booking calendar*, so you can check availability and submit your enquiry accordingly. **Please book early to avoid disappointment.**

[Holiday Lodge in Windermere](#)

[The Old Byre, Wandylaw, Northumberland](#)

[The Stables and Wandylaw Cottage, Wandylaw, Northumberland](#)

**Jim Gray  
Chairman**

Northumbria Police Federation, 11-14 Apex Business Village, Annitsford, Cramlington,

Northumberland NE23 7BF Tel: 0191 437 3000

Website: [www.norpolfed.org.uk](http://www.norpolfed.org.uk) Email: [info@norpolfed.org.uk](mailto:info@norpolfed.org.uk)



@northumbriafed



Northumbria Police Federation